Change	Effective Date	Source
MassHealth Eligibility	Effective Date	Source
Termination moratorium:	March 18- one	MassHealth: COVID-19 FAQ
MassHealth members, as of March 18	month after federal	Massileaini. COVID-19 I'AQ
or later, will not lose coverage or		CMS: Fam. First Coronavirus
have a decrease in benefits for any	emergency period ends	Response Act (FFCRA), CMS
reason other than moving out of state.	ciius	FAQ
Maintenance of Effort- no	March –end of	Fam. First Coronavirus Response
restrictions in eligibility rules from	emergency	Act (FFCRA), CMS FAQ
those in effect Jan. 1, 2020	emergency	Act (FFCKA), CWS FAQ
MassHealth Enrollment Centers:	March 16- end of	MassHealth Website Update
closed for walk-in visitors.	emergency	Wassileatti Website Optiate
Hospital Presumptive Eligibility	March- end of	MassHealth All Provider Bulletins:
(HPE): allow use of HPE for eligible	emergency	290 and 291
individuals even if they have had	cinergency	250 and 251
MassHealth or HPE in the previous		Eligibility Operations Memo: 20-
12 months.		07
Self-Attestation if COVID-19:	TBD	Not confirmed in writing
People diagnosed with COVID-19	IDD	Two confirmed in writing
can now self-attest for all requests for		3/20 phone call with MassHealth
information (with no post-eligibility		3/20 phone can with massification
proof other than citizenship and		
immigration where proof required		
after 90 day reasonable opportunity		
period)		
Premium Hardship if COVID-19:	TBD	Not confirmed in writing
People diagnosed with COVID-19		y and y
can waive past premium balances and		3/20 phone call with MassHealth
current premiums by requesting a		1
hardship based on their diagnosis.		
MassHealth Fair Hearings		
Lengthening current 30 day appeal	TBD	90 days: 3/20 phone call with
<b>period</b> : MassHealth members will		MassHealth
have a longer period to request		
appeals. On 3-26, CMS approved an		120 days: <u>3/26/20 CMS Approval</u>
appeal period of 120 days. The longer		of 1st 1135 waiver request
appeal period and effective date have		
not yet been announced.		
<b>Exhausting Managed Care Internal</b>	TBD	3/26/20 CMS Approval of 1st 1135
<b>Appeal prior to Fair Hearing: CMS</b>		waiver request
authorized state to effectively skip		
exhaustion requirement. MassHealth		
has not announced whether it will use		
this authority.		

Timeliness of Fair Hearing Decisions-CMS authorized waiver  Telephonic Hearings: All hearings telephonic  MassHealth: Access to Benefits  Waiver of Referral Requirement: members enrolled in any type of managed care plan no longer needs a referral to receive any medically necessary covered service.  Telehealth Flexibilities: providers can deliver any MassHealth-covered service to MassHealth members via telehealth.  Children's Behavioral Health Initiative- Initial Assessments: CBHI initial assessments can now be done by telephone.  90 Day RX Supply: MassHealth members can get up to a 90-day supply of most prescription drugs.  Early RX Refills: MassHealth members can get early refills of existing prescriptions so long as one refill remains on the prescription.  TBD  3/26/20 CMS Approval of 1st 1135 waiver request  March-TBD  3/20 phone call with MassHealth  Provider Bulletins: 291  Managed Care Plans: Managed Care Entity Bulletins: 229  March 12- end of emergency  MassHealth All Provider Bulletins: 289  March 12- end of emergency  MassHealth All Provider Bulletins: 289  March 14- end of emergency  MassHealth Pharmacy Facts: 141 and 142  Managed Care Entity Bulletin: 22  Managed Care Entity Bulletin: 25	Change	Effective Date	Source
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<b>Expansion of Home Health Aide</b> March - end of Home Health Agency Bulletin: 56			M IG F C P II C 22
-		M 1 1 C	
A1	_		Home Health Agency Bulletin: 56
Services if PCA service disruption: emergency	_	emergency	DCM EL % HHA have been
MassHealth member may use prior authorization for PCA services to PCM, FI & HHA have been trained about this	· · · · · · · · · · · · · · · · · · ·		,
receive home health aide services			traffied about this
from Home Health Agency when			
experiencing a PCA services			
disruption due to COVID-19.			
MassHealth member may self-refer to			
home health agency for this purpose.	j		

Change	<b>Effective Date</b>	Source
For expanded service, home health	March - end of	Home Health Agency Bulletin: 56
aide need only meet PCA criteria:	emergency	
individual providing PCA-only home		
health aide services on behalf of a		
home health agency doesn't need to		
meet home health aide training and		
certification requirements established		
by federal regulation. They must only		
meet state's training requirements for		
PCA services and demonstrate		
competency in PCA they must		
furnish.		
PCA Disruption: MassHealth	March- end of	MassHealth communication to
<b>OPTIONS program</b> will assist PCA	emergency	PCA Advisory Council on 3-24-20
users with unfilled hours who can use		
home health aide option. 844-422-		
6277		
PCA consumers whose school or	March- end of	MassHealth LTSS Provider
day programs have closed will have	emergency	<u>Information</u> : Updates Related to
their prior authorization for PCA		Coronavirus Disease 2019
hours automatically adjusted by		
Optum		
PCA Overtime Limits: MassHealth	Duration of	MassHealth LTSS Provider
is suspending overtime limits for	Emergency	<u>Information</u> : Updates Related to
PCA program.	- · · · ·	Coronavirus Disease 2019
Increased flexibility for LTSS	Duration of	MassHealth LTSS Provider
providers: extending existing	emergency	Information: Updates Related to
authorization, allowing telehealth		Coronavirus Disease 2019
assessments, other changes that vary		
by type of service	D C	M. H. M. A.C. E. C.
COVID-19 Coverage: All testing,	Duration of	MassHealth Managed Care Entity
treatment, and prevention of COVID-	emergency	(MCE) Bulletin: 21
19 is covered by MassHealth.		
Managed care plans cannot impose		
any referral requirements for COVID-19 testing or treatment.		
Prior Authorization in Fee for	TBD	3/26/20 CMS Approval of 1st 1135
Service: CMS authorized temp.	עמו	
suspension; scope in MassHealth		waiver request
TBD		
עעו		

Change	Effective Date	Source
Extension of pre-existing	TBD	3/26/20 CMS Approval of 1 <sup>st</sup> 1135
authorizations for which a		waiver request
beneficiary has previously received		
prior authorization through the end of		
the public health emergency: CMS		
authorized; scope in MassHealth		
TBD		
Waiver of public notice for state	Duration of	3/26/20 CMS Approval of 1st 1135
<b>plan amendments</b> that expand access	emergency	waiver request
to services related to COVID-19		-
New Website with COVID-19		MassHealth COVID-19 Updates
<b>Resources &amp; Information</b>		for Applicants & Members
<b>Health Connector</b>		
<b>Health Connector Limits Certain</b>	March 15- end of	3-27-20 Assister Update
Adverse Actions: Health Connector	emergency	
will not terminate or downgrade		
anyone for failure to respond to		
Request for Information		
<b>Health Connector Special</b>	March 11-May 25	<u>Health Connector Website</u>
Enrollment Period		
<b>Health Connector Office Closure:</b>	March 16- end of	Health Connector Member Update
Health Connector Walk-in Centers	emergency	
are closed.		
<b>Informational Resources for Newly</b>		3-27-20 Assister Update
<b>Unemployed:</b> Health Connector has		
resources in English and Spanish for		
those who lost health coverage		
through their job.		
New Website with COVID-19		Health Connector COVID-19
Resources & Information		<u>Updates</u>
Health Safety Net	3.5 1.10 1.0	
HSN Presumptive Eligibility: HSN	March 12 – end of	EOHHS Administrative Bulletin:
will also accept presumptive	emergency	20-09
determination, even if the patient has		
already received a presumptive		
determination in the past 12 months.	M1-10	Confirmable Martin 1d 2 27
HSN Moratorium: As of March 18	March 18- one	Confirmed by MassHealth on 3-27
or later, HSN patients will not lose	month after federal	
coverage or have a decrease in	emergency period ends	
benefits for any reason other than	chus	
moving out of state. <b>HSN Eligibility:</b> Health Safety Net	March 12- end of	FOHUS Administrative Pulletine
will be available for ConnectorCare		EOHHS Administrative Bulletin: 20-09
win be available for ConnectorCare	emergency	ZU-U7

Last Updated: 3/29/2020

Change	Effective Date	Source
eligible (but unenrolled) patients		
beyond the 90-day eligibility period.		
90 Day RX Supply: HSN patients	March 14- end of	<b>EOHHS Administrative Bulletin:</b>
can get up to a 90-day supply of most	emergency	20-09
prescription drugs.		
Early RX Refills: HSN patients can	March 14- end of	<b>EOHHS Administrative Bulletin</b> :
get early refills of existing	emergency	20-09
prescriptions so long as one refill		
remains on the prescription.		
Telehealth Flexibilities: HSN will	March 12- end of	<b>EOHHS Administrative Bulletin</b> :
cover telehealth services.	emergency	20-09
HSN and Limited Coverage:	Ongoing	3/18 Assister Updates
COVID-19 testing and treatment is		
covered by MassHealth Limited, and		
will be reimbursed by HSN if		
provided by hospital or CHC.		
<b>HSN Deductible Waiver:</b> HSN	March 12- end of	EOHHS Administrative Bulletin:
patients do not need to make	emergency	20-09
payments towards their annual		
deductible.		
Miscellaneous		
New website to assess symptoms of	Duration of	www.mass.gov/online-health-tool
<b>for COVID-19</b> : Available to all MA	emergency	
residents, including the uninsured.		
Recommends next steps based on		
symptoms, including telehealth		
resources.		

For updates related to coronavirus state-wide and across all sectors:

• <a href="https://www.mass.gov/resource/information-on-the-outbreak-of-coronavirus-disease-2019-covid-19">https://www.mass.gov/resource/information-on-the-outbreak-of-coronavirus-disease-2019-covid-19</a>